

Freshwell Health Centre

Information for new patients registering at the practice.

Identification and Proof of Address

When you return your application forms to join our practice we will need to see proof of identity and address. Please bring in the following information to ensure we match your profile to the correct person on the national spine and have access to your previous medical records.

For **EACH PERSON** registering we will require an **NHS number**. Please phone your previous surgery to obtain this.

For **EACH ADULT** you register we will need to see ***proof of address** and ****photographic ID** such as:

- ****A driving licence**
- ****A passport**
- ****A student card**
- ****Bus Pass**
- ****Employment Photo I.D.Card**

If none of the above are available we will need to see some other form of photographic ID or birth/marriage certificate

For **EACH CHILD** registering we will need to see **proof of name** such as:

- ****A passport**
- ****A birth certificate**
- ****A new babies NHS number**

For **EACH ADULT** we will need to see ***proof of address** with your name such as:

- ***A council tax bill for the current year**
- ***A printed utility bill dated within the last 3 months**
- ***A solicitors letter confirming the new address**
- ***A rent agreement for the current year**
- ***Driving licence / log book dated within the last 3 months**
- ***Letter from HMRC**
- ***Tax Credit/Universal Credit/Benefit letter**
- ***Printed (only) bank statement**

Until this information has been provided, we will only be able to register you as a Temporary Resident at the practice. Although this means you will be able to see a doctor if you need to, it means we will not be able to see your full medical records and some services may not be available to you.

Seeing the Doctor or Nurse for the First Time

If you have a long term medical condition or are taking regular medication, it is important that you see a doctor **BEFORE** you request a repeat prescription.

If you are aged between 40 and 74 and have not had an NHS Health Check in the last five years you will be invited for one in the next few months.

If you are not on regular medication and would like one of our Health Care Assistants to carry out a new patient check (blood pressure, weight, height, pulse, smoking status) please ask at reception to book an appointment for a new patient check. These are available for patients in all age groups.